

Privacy Policy

RPG Foundation has built “Amble” – a heritage walks mobile application endorsed by Maharashtra Tourism Development Corporation (MTDC) and Municipal Corporation of Greater Mumbai (MCGM), aiming at facilitating accessibility and an enhanced experience of our heritage. The Service is provided free of charge and if chosen to utilize the Service, you agree to the collection and use of information as detailed in this privacy policy.

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally Identifiable Information' is being used online, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our app.

Information collection and intended use

When ordering or registering on our application, you may be asked to enter the following details to help you with your experience:

- Full name
- Year of birth
- Gender
- Contact details such as phone number, email address
- Your preferences on tour/heritage walks
- Recommendations on making the application more effective and efficient
- Other data collected that could directly or indirectly identify you

We collect information from you when you fill out a form or enter information on our application. Information pertaining to preferences and recommendations for improvement may be collected while you use our services.

Log Data

We want to inform you that whenever you use our Service, in a case of an error in the app we collect data and information (through third party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol (“IP”) address, device name, operating system version, the configuration of the app when utilizing our Service, the time and date of your use of the Service, and other statistics.

Intended use of information collected

We may use the information we collect from you when you register or sign up for our services, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

- To follow up after correspondence (live chat, email or phone inquiries)
- Respond to your queries or questions
- To allow us to deliver the type of content and product offerings in which you are most interested

- Measure interest in and improve our services to better serve you
- To allow you to subscribe to our newsletter
- From time to time, we may offer special promotions (such as a contest or a free subscription to goods and services) on the application in association with a third-party service provider, sponsor or promotional partner. With your consent, we may share your information with that third party service provider, sponsor or promotional partner so that it can offer you other special promotions

Protection of Information

- We do not use vulnerability scanning and/or scanning to PCI standards
- We only provide articles and information. We never ask for credit card numbers.
- We do not use Malware Scanning
- We do not use a Secure Socket Layer (SSL) certificate

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

To the extent required or permitted by law, we may also collect, use and disclose personal information in connection with security related or law enforcement investigations or in the course of cooperating with authorities or complying with legal requirements.

In addition, we may have collected similar information from you in the past. By entering this Mobile App, you are consenting to the terms of our information privacy policy and to our continued use of previously collected information. By submitting your personal information to us, you will be treated as having given your permission for the processing of your personal data as set out in this policy

Do we use 'cookies'?

Cookies are text files with small pieces of data that are commonly used as anonymous unique identifiers. They are used to identify your computer as you use a computer network and are stored on your device's internal memory. We do not use cookies explicitly.

Service Providers

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Service is used.

We want to inform users of this Service that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information unless we provide users with advance notice. This does not include hosting partners and other parties who assist us in operating our application, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when its release is appropriate to comply with the law, enforce our policies, or protect ours or others' rights, property or safety.

Does our site allow third-party behavioural tracking?

It is also important to note that we do not allow third-party behavioural tracking.

Children's Privacy

The Site is not directed or intended for children under 13 years of age. We do not knowingly collect personal information from individuals under 13 years of age. If you are under 13 years of age, you should not register or provide personal information on the application. If we later obtain actual knowledge that a user is under 13 years of age, we will take steps to remove that user's personal information from our systems. If you are the parent or guardian of a child whom you believe has disclosed personal information to us, please contact us at digital.assets@rpgf.in so that we may delete and remove such child's information from our systems.

Children Between the Ages of 13 and 18

We recommend that minors who are 13 through 18 years of age seek parental permission before sending information about themselves to anyone over the Internet.

Links to Other Sites

This Service may contain links to other websites/application operated by unrelated third parties. When you click on these links, you will leave our application. The privacy practices of third-party websites are not our responsibility. Please read the privacy policies of any website that collects personally identifiable information from you. This Privacy Policy applies only to our application.

Reviewing Your Personal Information

You may revise your preferences or amend your personal information by logging onto your account at any time if one is available. If you want to close your account and have us delete the personal information in it (except for information kept for record-keeping purposes), please contact us at digital.assets@rpgf.in.

CAN-SPAM Act

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations. We collect your email address in order to:

- Send information, respond to inquiries, and/or other requests or questions

To be in accordance with CAN-SPAM, we agree to the following:

- Not use false or misleading subjects or email addresses
- Identify the message as an advertisement in some reasonable way
- Include the physical address of our business or site headquarters
- Monitor third-party email marketing services for compliance, if one is used
- Honour opt-out/unsubscribe requests quickly
- Allow users to unsubscribe by using the link at the bottom of each email

If at any time you would like to unsubscribe from receiving future emails, you can email us at digital.assets@rpgf.in and we will promptly remove you from ALL correspondence.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

Can change your personal information:

- By emailing us at digital.assets@rpgf.in

Contacting Us

If there are any questions regarding this privacy policy, you may contact us using the information below:

digital.assets@rpgf.in